

CONFLICT RESOLUTION POLICY

To resolve conflicts that may occur, NGM Youth Football, Inc. has created a conflict resolution policy. A conflict exists when two or more parties disagree on an event. This policy has been created to give each party a proper method and procedure to resolve such an event.

First there will be a "24 hour cooling off period". After this time, the person that has an issue may contact the proper person to discuss the situation. Many times, the emotions of the event can cloud people's judgment.

For a player - coach conflict, the player needs to contact the head coach to discuss the issue. If the player and/ or the head coach feel the issue has not been resolved the parents will be asked to join the discussion. If there still is no resolution the Program Director will be asked to assist.

For a parent - coach conflict, the parent needs to contact the head coach to discuss the issue. If the parent and/ or the head coach feel the issue has not been resolved the Program Director will be asked to participate in the discussion.

The Program Director has the right to settle all issues and the right to include the NGM Youth Football, Inc. Board of Directors only if he feels the need is valid.

Only athletes, parents, legal guardians, and coaches will have the right to discuss such matters. Siblings and or other relatives are not allowed in this process.

All communications and meetings must be handled in a discrete, confidential and professional manner. Any variation to this can result in the removal of the player, parent(s), and or coach(s) from the program.

Name: _____ Date _____

Name: _____ Date _____

NGM Youth Football, Inc.

